

Frequently Asked Questions (FAQ)

Women's Bible Study 2021

Q: Why won't my online registration complete?

A: Issues with advancing through the registration process are almost always due to incomplete answers for required questions. Some fields are required so please try to provide an answer for all the questions.

Q: Does everyone in my discussion group have to register?

A: Yes, each participant in the study must register online with Good Shepherd. We want to be able to communicate with everyone who is doing the study. The Bible Study lessons and videos will be made available via the email that you provide on your registration.

Q: Can I register and log in from my mobile phone?

A: Yes, all parts of registration, logging in on the Large Group and watching the teaching videos should all work from your phone. (We have tested this with a few different mobile phone types, but your own experience may vary depending on the age and operating system of your phone.) Please note though, that some pages may be trickier to navigate on a small phone screen, menus may be in different places, etc. We recommend your initial login processes to be done on a computer or tablet with larger screen formatting.

Q: I registered online. Is there anything else that I need to do?

A: Yes, there are two more important things to do! The next step is to access the "Large Group" by responding to the email that you receive that says, "You've been added to the group." This is the large group of ALL the women doing our study this fall, not your small group for discussion. Your final step is check your email for the weekly lessons and teaching videos. If you don't locate an email from Good Shepherd in your "inbox," be sure to check your "junk" folder. Sometimes internet service providers mark email from Good Shepherd as "spam."

Q: How come the code that I received for registration isn't working for me? I've tried several codes in the last hour.

A: The verification code is how our database verifies your identity based on the phone number or email address you enter. Verification codes are time sensitive and you must use it right after you receive it. It may take a minute or two to send once you click to request it, so be patient. If you delay the process, you will need to request a new code and use the most recent code you have received to complete registration. The verification code is only for the purpose of registration or login to the Large Group.

Q. Why can't I find my small group online?

A: The "Large Group" that you are signing into is the whole large community of women who are doing the study together this fall. Each small group will decide how to connect members.

Q. What does the registration fee cover?

A: The \$10 registration fee covers group resources provided by Good Shepherd, which includes the weekly lessons and teaching videos. In addition, you will find resources to help you study the Bible, Individual help and support and other resources for your small group time.

Q: I don't have a study group pre-arranged. How will I know my small group?

A: If you indicated on your registration that you needed help finding a group, we will work with facilitators to get you into a group. A discussion group facilitator will contact you.

Q: I am having technical issues navigating the setup process, is there someone that can help me?

A: Debbie Felzien (Ministry to Women) and Brenda Abelein (Database Manager) are available. You can reach them at the church office @ (503) 663-5050 or by email at debbie.felzien@goodshepherdcc.org or Brenda.abelein@goodshepherdcc.org.